

TERMS & CONDITIONS

Last Updated: June 18, 2026

Welcome to Drops Way. These Terms & Conditions (“Terms”) govern your access to and use of the mobile application and services (the “Service”) operated by **Drops Way di Oleksiy Lomovskyy** (“Drops Way”, “we”, “us”, or “our”), an entity registered in Italy (Via Brescia, 19, 07026 Olbia).

By creating an account, downloading, or using the Service, you explicitly agree to be bound by these Terms and our Privacy Policy. If you do not agree to these Terms, you must not use the Service.

1. Eligibility and Authority

- **Age Requirement:** You must be at least 18 years old to create an account and use the Service. By using the app, you represent and warrant that you have the legal capacity to enter into a binding agreement.
- **Commercial and Professional Use:** The Service is permitted for both personal household tracking and professional use (such as property managers, landlords, or technicians managing multiple properties). If you are using the Service on behalf of a business entity, you represent that you have the authority to bind that entity to these Terms.

2. Nature of the Service

Drops Way provides a mobile digital platform designed to help users log, track, and manage the maintenance schedules of home assets and appliances (e.g., washers, refrigerators). The Service includes user-generated asset naming, maintenance logs, tracking configurations, and schedule notifications/reminders.

3. Account Registration and Subscriptions

- **Account Security:** You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account.
- **In-App Purchases and Billing:** Premium features or multi-property management tiers may require a paid subscription. All subscriptions are processed securely via third-party providers (**RevenueCat** and **Google Play Billing**).
- **Auto-Renewal and Cancellation:** Subscriptions automatically renew at the end of each billing cycle unless cancelled. All billing, subscription management, and cancellation

requests must be handled directly by you through your **Google Play Store account settings** in accordance with Google Play's rules.

- **Refunds:** All refund requests are handled exclusively by Google Play Store policies and are subject to their approval.

4. User Content and Data Ownership

- **Your Content:** You retain full ownership of all data, text, asset logs, and titles you create or input within the Service ("User Content"). You are solely responsible for ensuring your User Content is accurate and lawful.
- **Drops Way License:** Drops Way does not claim ownership of your data. However, you grant us a limited, worldwide, royalty-free license to host, store, and process your User Content strictly for the purpose of operating and delivering the Service to you.

5. ABSOLUTE LIMITATION OF LIABILITY & "USE AT YOUR OWN RISK"

Please read this section carefully, as it limits our legal liability.

- **Informational Guidance Only:** The Service provides automated tracking schedules, standard maintenance timelines, and user-configured reminders. Drops Way does not provide professional engineering, plumbing, electrical, or appliance repair advice.
- **Strictly At Your Own Risk:** The application is provided on an "**as is**" and "**as available**" basis. Your reliance on any reminders, notifications, or schedules generated by the app is strictly at your own risk.
- **No Appliance Liability:** To the maximum extent permitted by applicable law, Drops Way, its owner, and employees shall not be held liable for:
 - Any physical damage, breakdown, mechanical failure, or malfunction of any appliance or asset tracked within the app.
 - Any financial loss, property damage (such as water damage from a washer or food spoilage from a fridge), personal injury, or consequential damages resulting from an appliance breaking down—even if the app failed to send a scheduled maintenance reminder, or if you performed maintenance based on an app notification.
 - It is your sole responsibility to inspect your appliances, read official manufacturer manuals, and hire certified professional technicians for actual appliance maintenance and repairs.

6. Prohibited Activities

You agree not to engage in any of the following prohibited behaviors:

- Reverse engineering, decompiling, or attempting to extract the source code of the mobile application.
- Interfering with, disrupting, or attempting to compromise the security or integrity of our servers and infrastructure.
- Using any automated scraping, harvesting, or data extraction methods on the Service.
- Using the Service for any fraudulent, deceptive, or illegal purposes under Italian or EU law.

7. Modifications and Termination

- **Service Changes:** We reserve the right to modify, update, restrict, or discontinue any feature, premium tier, or portion of the Service at any time without prior notice.
- **Termination by You:** You can terminate these Terms at any time by deleting your account and removing the app from your device.
- **Termination by Us:** We reserve the right to suspend or terminate your access to the Service immediately, without prior notice or liability, if you violate any provision of these Terms.

8. Governing Law and Dispute Resolution

These Terms, your relationship with Drops Way, and any dispute arising out of or in connection with the Service shall be governed by and construed exclusively in accordance with the laws of **Italy**.

Any legal action, suit, or proceeding arising out of these Terms shall be brought exclusively before the competent courts located in **Olbia, Italy**.

9. Contact Us

If you have any questions, concerns, or legal notices regarding these Terms & Conditions, please contact us at: **info@dropsway.net**